

Hotel Policies

Hotel Tarrymore is a non-smoking property! There is no smoking anywhere on the premises! Guests electing to ignore our no smoking policy will be assessed a \$250 cleaning and deodorizing fee and be required to immediately vacate the premises.

Pets are not allowed in or on the grounds of Hotel Tarrymore property. Should a pet be discovered in any room at anytime, regardless of who owns the pet, the registered guest(s) in that room will be assessed a \$250 cleaning and deodorizing fee.

Hotel Tarrymore does not own and cannot provide private parking. Parking is the sole responsibility of patrons and or guests.

Hotel Tarrymore has a 72 hour cancellation policy. Individual guests cancelling at any time within 72 hours of their reservation or during the course of their stay will be charged the full rates as quoted and reserved.

Hotel Tarrymore is a small boutique hotel and cannot block two or more rooms without a non-refundable 50% deposit. If two or more suites are blocked and the deposit has been paid, the remaining 50% of the full payment is due as a final deposit within 30 days of arrival. If full payments of all deposits have not been received within 30 days of arrival, all reserved rooms will be released. All deposits are non-refundable.

Quiet time is observed at Hotel Tarrymore beginning at 11 pm during the week and 12 am Friday and Saturday nights.

The Cape Fear Atrium is to be used as common space and is available from 8 am until 10 pm to all guests. Quiet time in the Atrium begins at 10 pm each night.

Sleeping in the Atrium is not permitted. Guests found sleeping anywhere in the Atrium will be assessed a \$250 cleaning and deodorizing fee in addition to a \$299 room rate charge.

All guests are responsible for leaving the Hotel in the same condition as it was upon arrival. Registered guest(s) will be held responsible for any and all damages to the property discovered during the stay or upon departure. Hotel Tarrymore reserves the right to refuse service to anyone. Hotel Tarrymore is not responsible for accidents or injuries to guests or damage to vehicles and will not be held responsible for loss or damage to personal items or valuables.

Guests may not move furnishings, or interfere with the electrical network or any other installations in the hotel rooms or on the premises of the hotel without the consent of the hotel management.

Guests are obliged to pay for any damage they cause or for which they are otherwise responsible.